Privacy Policy Redeemer International Church

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This document contains the privacy policy for the information that is provided to Redeemer International Church-The Hague. All this data is imported into our management system called Churchapp.

Who owns the data in ChurchApp?

At all times, you retain ownership of all data that you provide to us for importing, in addition to any data you enter or upload yourself into ChurchApp. You have control over the user accounts that can access ChurchApp, and it is your responsibility to ensure that those usernames/passwords are kept safe and secure, and are only granted to people you trust.

What access do we at ChurchApp have to your account?

We have the ability to access your account through a secure master login, which gives us Admin rights within your account. If ever a change is made to any data within your account from one of the team at ChurchApp, the record will have a note that it was modified by "churchapp", along with the date and time the change was made.

We may access your account for one of the following reasons:

- You have informed us that there is a problem with your account and we need to access your account to diagnose the problem.
- Our automated bug tracking system has flagged up your account as having had a problem and we are unable to reproduce the bug through our internal testing systems.

We also monitor account usage and patterns of activity, such as when an account was last accessed and how much data you are using ChurchApp to keep track of. With this data, we are able to better understand and develop the most used features of ChurchApp, and also ensure that the system's security is maintained and that our servers are able to cope with the demand.

How secure is my data in ChurchApp?

Maintaining the security of your data is one of our highest priorities, and to this end, all access to ChurchApp is over an SSL (https://) connection, which provides 256-bit military grade encryption to ensure that all data in transit between your web browser and ChurchApp is fully encrypted.

Where we are required to store any usernames or passwords for third-party integrations, such as social media or communication channels, we will always encrypt these details before they are stored on our servers.

Once we have received any data and stored it on our servers, we make commercially reasonable efforts to ensure its security on our system. To this end, we have chosen to host our ChurchApp servers in a data centre that meets some of the strictest of industry

security requirements, and is classified as a Tier 2 data centre.

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure, so whilst we strive to protect your personal information, unfortunately we cannot warrant the security of any information you transmit to us.

What about cookies within ChurchApp?

Cookies are used extensively throughout ChurchApp to remember your personal preferences and customise your experience. For example, we use cookies to:

- Remember your last used settings for reports so that you don't have to re-enter the details when you next return to the report.
- Remember what you last searched for within ChurchApp so that you don't have to re-type the search criteria.

These cookies contain no personal information about you nor any of the contacts you use ChurchApp to manage.

If you choose to disable cookies in your web browser, you will not be able to gain access to ChurchApp.

Will ChurchApp ever share my data with others?

We reserve the right to fully cooperate with law enforcement officers who provide the necessary documentation to gain access to any of our servers and the data held on them. We will have no legal liability for any such disclosure of your data.

We will not pass on your personal information or the details of any data held within your ChurchApp account to any third party.